



REGULATORY AFFAIRS

Telkom SA SOC Limited
Private Bag X780
Pretoria, 0001, South Africa

26 July 2013

Per E-mail : nhangwani@icasa.org.za

ICASA Complaints Department
Private Bag X10002
Sandton
2146

Dear Sir/Madam

ICASA ICASA GAU1627/13; 25238 - Sandile Mshengu

Herewith please find feedback on the aforementioned enquiry.

The customer was contacted and requested to provide his home address in order to ascertain the 3G signal strength in the area.

The 3G signal strength around the customer's area is very good and the customer was informed accordingly.

We trust that you will find this in order.

Yours sincerely

REGULATORY AFFAIRS